

## Questions & Answers

Q.1	When will face to face dance classes resume?
A.	<b><i>Classes will resume on Monday 7<sup>th</sup> September 2020 at the Leisure Centre.</i></b>
Q.2	Will pupils be able to attend dancing if feeling unwell/have a cold, cough or sore throat?
A.	<b><i>NO - until we are completely virus free, there will be strict COVID-19 hygiene rules in place and all those attending, or teaching classes will have to adhere to these. We will not accept any student in a class if they have a cold, cough, sore throat etc.</i></b>
Q.3	Will parents be able to accompany pupils into the Leisure Centre complex?
A.	<b><i>NO – However you will be able to drop of your child into the safe hands of Miss Angela, Charlotte or one of the teaching assistants. More information to follow.</i></b>
Q.4	How will the new operating procedure work?
A.	<b><i>There will be a designated ‘drop off’ and ‘pick up point’ for parents and pupil. All pupils will be collected at the entrance by a teacher or teaching assistant and escorted to the dance room for their lesson via the one-way system operating in the Leisure Centre. They will also be accompanied back to the pick-up point by a teacher or teaching assistant at the end of the lesson. There will also be a video tour of how this will work in practice.</i></b>  <b><i>Should a pupil become ill during the lesson then we require that all parents/guardians be available to collect their pupil, so we ask that you wait in the car park for the duration of the class. More information to follow.</i></b>
Q.5	What happens if my child does become ill during a lesson?
A.	<b><i>Please see the ‘Student Illness Procedure’ for full details.</i></b>
Q.6	Will class times and lengths be the same or will they be shorter?
A.	<b><i>All class lengths will be as usual (45 minutes) with a 15-minute cleaning and departure/arrival interval in-between each lesson.</i></b>
Q.7	What will be the maximum pupil capacity in each class?
A.	<b><i>We will abide by guidelines and recommendations from Gov.uk, the Welsh Assembly, Public Health Wales &amp; England, and Monmouthshire County Council (MCC) on numbers and social distancing. However, we anticipate it will be 8 to a maximum of 15 pupils in a class. This will be updated as the term progresses.</i></b>

<b>Q.8</b>	Will all pupils have to social distance?
<b>A.</b>	<b>NO</b> , Primary age pupils and below do not have to social distance as per the guidelines from the relevant authorities. However, Secondary age pupils and seniors will have to social distance during the lesson.
<b>Q.9</b>	How will social distancing work in the lessons?
<b>A.</b>	We have now completed the necessary Risk Assessments with the Leisure Centre and we can confirm the dance room(s) will be marked up with 'dance circles' to allow for the required social distance. More information to follow.
<b>Q.10</b>	Will pupils be safe at dancing and in the Leisure Centre?
<b>A.</b>	The safety of our pupils and teachers is paramount and we will ensure we do everything we possibly can to adopt 'best practice' in our new operating structure. All precautions will be taken by both the Dance school and the Leisure Centre and we will adhere to all guidelines and recommendations from Gov.uk, Welsh Assembly, Public Health Wales & England and MCC, including those relating to PPE. There will be hand sanitisers in the Leisure Centre and in each room used.
<b>Q.11</b>	Will pupils be required to wear a face mask?
<b>A.</b>	<b>NO</b> , face masks are not mandatory in Wales, so you do not have to wear one in class. Teachers and Teaching Assistants will wear appropriate PPE.
<b>Q.12</b>	Am I still able to help with any classes as I did before the pandemic?
<b>A.</b>	<b>NO</b> , for the foreseeable future only pupils and teachers will be allowed in each class. Once we are either virus free or we receive confirmation from the relevant authorities (Gov.uk, Welsh Assembly Public Health Wales & England & MCC) that we can increase the class numbers, then our senior student helpers can return. This is to minimise the risk to both teachers and pupils and to ensure their safety.
<b>Q.13</b>	Can pupils still change into their dance uniform in the corridor or the toilets?
<b>A.</b>	<b>NO</b> , pupils must arrive in their dance uniform with hair off the face.
<b>Q.14</b>	What should pupils bring with them to classes?
<b>A.</b>	You should have a coat (you will be exiting the Leisure Centre via the outside path), dance shoes, drink's bottle, and mobile phone, which should be on mute or switched off during the lesson. You may also bring with you hand sanitiser and a face mask if you wish, although there will be sanitiser available in the dance room.
<b>Q.15</b>	What is going to happen regarding term fees
<b>A.</b>	Fees will be invoiced and paid as normal.

Q.16	Can pupils still pay cash at the door for their class?
A.	<b>NO, neither the Leisure Centre nor the dance school can accept cash payments. All classes will be invoiced via our Class Manager platform.</b>
Q.17	If a pupil is unable to attend face to face classes, will 1-2-1's be available?
A.	<b>NO, we are unable to continue offering 1-2-1 Facetime and Zoom sessions as we did during the lockdown period.</b>
Q.18	What is going to happen regarding exams for pupils?
A.	<b>Examinations will be arranged as soon as it is safe to do so. You will be notified when exam dates are confirmed.</b>
Q.19	Will I be able to record my pupil's ballet class for her exam practice?
A.	<b>Only pupils and teachers will be allowed in the class at this time. As soon as exam dates are confirmed you will be informed of the arrangements for recording and observing the exam classes.</b>
Q.20	Will the toilets be open?
A.	<b>Yes, toilets will be open and will be monitored and cleaned after each use. The entrance door to the toilets will be wedged open and there is signage on the door to enable users to indicate when the toilets have been used and will need to be cleaned.</b>
Q.21	If I am late picking up my child where can she/he wait for me?
A.	<b>Pupils must be picked up on time and there will a designated 'pickup point' and 'drop off point' and a procedure for entering and exiting the Leisure Centre complex. Pupils will be accompanied by one of the teachers or teaching assistants when leaving the complex and will not be left alone. More information to follow.</b>
Q.22	If a pupil needs new ballet shoes etc is Dancewell coming to the LEISURE CENTRE?
A.	<b>NO, Dancewell are unable to visit any dance school premises currently. However, you can order online or by telephone goods will be sent to your home address. E: <a href="mailto:info@pointeshoe.com">info@pointeshoe.com</a> T: (0117) 9730120. As soon as it is safe to do so we will arrange for them to visit the Leisure Centre.</b>
Q.23	My daughter/son is interested in starting dancing, can we come and watch a class?
A.	<b>NO, unfortunately, we are unable to take on any new pupils during this difficult time. Once we have reopened the dance school and we receive an all clear from the relevant authorities (Gov.uk, Welsh Assembly, Public Health Wales &amp; England &amp; MCC) we will be happy to welcome all new pupils to the</b>

	<b>dance school. If you would like to complete our online enquiry form so we have all your contact details then we can add you to our post virus waiting list - <a href="https://www.angelschoolofdance.co.uk/classes/join/">https://www.angelschoolofdance.co.uk/classes/join/</a></b>
<b>Q.24</b>	What system does the LEISURE CENTRE use to maintain cleanliness?
<b>A.</b>	<b><i>The Leisure Centre use an Electrostatic Sprayer (not a Fogging machine), to ensure a high standard of cleanliness throughout the complex.</i></b>
<b>Q.25</b>	Will the air conditioning be used within the <i>Leisure Centre</i> ?
<b>A.</b>	<b><i>NO, the Leisure Centre will be using an Air Flow system, which draws in air from the outside and is not recycled as with air conditioning.</i></b>
<b>Q.26</b>	Will the LEISURE CENTRE café be open?
<b>A.</b>	<b><i>NO, not at this time and we will update you when we have further information.</i></b>
<b>Q.27</b>	Will the elevator be in use?
<b>A.</b>	<b><i>Yes, one individual or one family/social bubble at a time.</i></b>
<b>Q.28</b>	Are the <i>Leisure Centre</i> changing rooms and showers open?
<b>A.</b>	<b><i>NO, not at this time and we will update you when we have further information, or you can go online and check the Chepstow Leisure Centre website:</i></b> <a href="https://www.monlife.co.uk/monactive/chepstow-leisure-centre/">https://www.monlife.co.uk/monactive/chepstow-leisure-centre/</a>